mass, CA1. 2: L85/984

* UMASS/AMHERST *

12066 0273 7554 5

TECTION

DEC 3 1984

LONG DISTANCE PHONE SERVICE - COMPARATIVE RATE SCHEDULE

Sample 10 Minute Calls at May, Evening, & Night Rates

Prepared by:

EXECUTIVE OFFICE OF

CONSUMER AFFAIRS AND BUS WESS REGULATION

ONE ASHBURTON PLACE | BOSTON | MA 02108

PAULA W GOLD
SECRETARY OF CONSUMER AFFAIRS
AND BUSINESS REGULATION

DAY: Monday - Friday 9am -5pm

EVENING: Monday - Friday 5pm - 11pm

NIGHT: Monday - Friday 11pm - Bam, All Day Saturday, Sunday, & Holidays

•	Wassach	usette		CALL	CALL	I.T.T. CONSUMER	FIRST		WESTERN UNION	SBS	GTE	
niversity of p From Bostonto To:	гу Сору	COMM. (2)	ALLNET	AMERICA (1)	U.S.	SERVICE (3)	PHONE (2)	MCI (2)	METROFONE	SKYLINE	SPRINT (2)	U.S. TEL
MANCHESTER N.H.	•	\$2.79	\$2.65	LIMITED DAY SERVICE	\$2.30	NET	\$2.34	\$2.54	\$2.73	\$2.50	\$2.70	\$3.14
	Evening Night	\$1.71 \$1.17	\$1.49 \$.94	\$1.49 \$1.04	\$1.50 \$1.00	OII Netvork	\$1.39 \$.96	\$1.47 \$.96	\$1.65 \$1.10	\$1.30 \$1.00	\$1.54 \$1.08	\$1.82 . \$1.24
PROVIDENCE	Day	\$2.79	\$2.65	LIMITED DAY SERVICE	\$2.50	\$290	\$2.34	\$2.54	\$2.52	\$2.50	\$2.70	\$3.01
	Evening Night	\$1.71 \$1.17	\$1.49 \$.94	\$1.49 \$1.04	\$1.50 \$1.00	\$1.16 \$.87	\$1.39 \$.96	\$1.47 \$.96	\$1.52 \$1.08	\$1.30 \$1.00	\$1.54 \$1.08	\$1.17 \$.90
NEW YORK	Day	\$3.87	\$3.58	LIMITED DAY SERVICE	\$2.50	\$3,70	\$3.23	\$3.42	\$3.37	\$2.50	\$3.62	\$4.02
	Evening Night	\$2.39 \$1.56	\$1.87 \$1.37	\$1.98 \$1.41	\$2.10 \$1.20	\$1.48 \$1.11	\$1.94 \$1.31	\$2.06 \$1.37	\$1.92 \$1.30	\$1.30 \$1.00	\$2.22 \$1.48	\$1.57 \$1.20
PHILADELPHIA	Day =:	\$3.87	\$3.58	LIMITED DAY SERVICE	\$2.50	\$3, 98	\$3.2 3	\$3.42	\$3.37	\$3.90	\$3.62	\$4.02
	Evening Night	\$2.39 \$1.56	\$1.87 \$1.37	\$1.98 \$1.41	\$2.30 \$1.30	\$1.55 \$1.16	\$1.94 \$1.31	\$2.06 \$1.37	\$1.92 \$1.30	\$1.80 \$1.40	\$2.22 \$1.48	\$1.57 \$1.20
WASHINGTON D.C.	Day	\$4.06	\$3.75	LIMITED DAY SERVICE	\$3.00	\$4,14	\$3.42	\$ 3.64	\$3.59	\$3.90	\$3. 8 0	\$4.27
	Evening Night	\$2.49 \$1.66	\$2.02 \$1.47	\$2.09 \$1.49	\$2.30 \$1.30	\$1.64 \$1.23	\$2.05 \$1.39	\$2.13 \$1.43	\$1.97 \$1.35	\$1.80 \$1.40	\$2.32 \$1.57	\$1.66 \$1.28
CINCINNATI	Day	\$4.18	\$3.91	LIMITED DAY SERVICE	\$3.90	\$4.20	\$3.52	\$3.78	\$3.71	\$3.90	\$3.95	\$4.40
	Evening Night	\$2.50 \$1.67	\$2.07 \$1.52	\$2.16 \$1.54	\$2.30 \$1.40	\$1.68 \$1.26	\$2.11 \$1.43	\$2.27 \$1.52	\$2.07 \$1.45	\$1.80 \$1.40	\$2.41 \$1.60	\$1.72 \$1.31

Note: These rates apply to Boston resident exchanges and to those residents who can call Boston without incurring message unit charges. The rates from other communities may differ.

- (1) Evening rates apply from 5pm 11pm on Sunday.
- (2) Evening rates apply from 5pm 11pm on Sunday and from 8am 11pm on Holidays.

(3) I.T.T. offers another consumer service called i.T.T. Niteline.
I.T.T. Niteline is a flat-rate service which is not distance
sensitive. You pay \$16./month for the first two hours of calling
to any of the 113 major metropolitan areas on the I.T.T. residential
network. Additional calls are billed at the rate of \$4. for each
additional 1/2 hour, or any fraction of a 1/2 hour. This breaks
down to about 130/minute, which is a very low rate. However, since
this service rounds up to the nearest 1/2 hour, there is a possibility
you would be charged \$4. for a 10 minute call.

(Rates Effective July 1984)

LONG DISTANCE PHONE SERVICE - COMPARATIVE RATE SCHEDULE

Sample 10 Minute Calls at Day, Evening, & Night Rates

Prepared by:

EXECUTIVE OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION ONE ASHBURTON PLACE • BOSTOR • MA 02108

PAULA W. GOLD SECRETARY OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DAY: Monday - Friday 9as -5ps

EVENING: Monday - Friday 5pm - 11pm

NIGHT: Monday - Friday 11pm - 8am, All Day Saturday, Sunday, & Holidays

	A.T.&T. COMM. (2)	ALLNET	CALL AMERICA (1)	CALL U.S.	I.T.T. Consumer Service (3)	FIRST PHONE (2)	MCI (2)	NESTERN Union Wetrofone	SBS Skyline	STE SPRINT (2)	U.S. TEL
Day	\$4.18	\$3.91	LIMITED DAY SERVICE	\$3.00	\$4.23	\$3.52	\$3.78	\$3.71	\$3.90	\$3.95	\$4.40
Evening	\$2.50	\$2.07	\$2.16	\$2.30	\$1.69	\$2.11	\$2.27	\$2.07	\$1.80	\$2.41	\$1.72
Night	\$1.67	\$1.52	\$1.54	\$1.40	\$1.27	\$1.43	\$1.52	\$1.45	\$1.40	\$1.60	\$1.31
Day	\$4.29	\$4.01	LIMITED DAY SERVICE	\$3.00	\$4.31	\$3.63	\$3.86	\$3.78	\$3.90	\$4.05	\$4.51
Evening	\$2.61	\$2.11	\$2.20	\$2.40	\$1.72	\$2.18	\$2.39	\$2.22	\$1.80	\$2.48	\$1.75
Night	\$1.77	\$1.56	\$1.60	\$1.40	\$1.29	\$1.47	\$1.55	\$1.50	\$1.40	\$1.64	\$1.34
Day	\$4.29	\$4.01	LIMITED DAY SERVICE	\$3.00	\$4.43	\$3.63	\$3.86	\$3.78	\$3.90	\$4.05	\$4.51
Evening	\$2.61	\$2.11	\$2.20	\$2.60	\$1.77	\$2.18	\$2.39	\$2.22	\$1.80	\$2.48	\$1.75
Night	\$1.77	\$1.56	\$1.60	\$1.50	\$1.33	\$1.47	\$1.55	\$1.50	\$1.40	\$1.64	\$1.34
Day	\$4.29	\$4.01	LIMITED DAY SERVICE	\$3.90	\$4.49	\$3.63	\$3.86	\$3.78	\$3.90	\$4.05	\$4.51
Evening	\$2.61	\$2.11	\$2.20	\$2.60	\$1.80	\$2.18	\$2.39	\$2.22	\$1.80	\$2.48	\$1.75
Night	\$1.77	\$1.56	\$1.60	\$1.50	\$1.35	\$1.47	\$1.55	\$1.50	\$1.40	\$1.64	\$1.34
Day	\$4.83	\$4.56	LIMITED DAY SERVICE	\$3.90	NOT	\$4.06	\$4.34	\$4.32	\$3.90	\$4.60	\$5.08
Evening	\$2.93	\$2.36	\$2.44	\$2.70	On	\$2.43	\$2.60	\$2.32	\$1.80	\$2.68	\$1.97
Night	\$1.98	\$1.73	\$1.76	\$1.60	Network	\$1.64	\$1.73	\$1.60	\$1.40	\$1.78	\$1.52
Day	\$4.83	\$4.56	LIMITED DAY SERVICE	\$3.00	\$4.92	\$4.06	\$4.34	\$4.32	\$3.90	\$4.60	\$5.08
Evening	\$2.93	\$2.36	\$2.44	\$2.70	\$1.97	\$2.43	\$2.60	\$2.32	\$1.80	\$2.68	\$1.97
Night	\$1.98	\$1.73	\$1.76	\$1.60	\$1.48	\$1.64	\$1.73	\$1.60	\$1.40	\$1.78	\$1.52
	Evening Might Day Evening Might Evening Might Evening Evening Evening	Day \$4.18 Evening \$2.50 Night \$1.67 Day \$4.29 Evening \$2.61 Night \$1.77 Day \$4.29 Evening \$2.61 Might \$1.77 Day \$4.29 Evening \$2.61 Night \$1.77 Day \$4.29 Evening \$2.61 Night \$1.77 Day \$4.29 Evening \$2.61 Night \$1.77 Day \$4.83 Evening \$2.93 Night \$1.98 Day \$4.83 Evening \$2.93	Day \$4.29 \$4.01 Evening \$2.61 \$2.11 Might \$1.77 \$1.56 Day \$4.29 \$4.01 Evening \$2.61 \$2.11 Might \$1.77 \$1.56 Day \$4.29 \$4.01 Evening \$2.61 \$2.11 Might \$1.77 \$1.56 Day \$4.29 \$4.01 Evening \$2.61 \$2.11 Might \$1.77 \$1.56 Day \$4.29 \$4.01 Evening \$2.61 \$2.11 Might \$1.77 \$1.56 Day \$4.29 \$4.01 Evening \$2.61 \$2.11 Might \$1.77 \$1.56 Day \$4.83 \$4.56 Evening \$2.93 \$2.36 Night \$1.98 \$1.73	Day \$4.18 \$3.91 LIMITED DAY SERVICE	Day \$4.29 \$4.01 LIMITED DAY SERVICE \$3.00	A.T.&T. COMM. (2) ALLWET AMERICA (1) U.S. SERVICE (3) ***Proof of the proof of the	A.T.&T. COMM. (2) ALLNET AMERICA (1) U.S. SERVICE (3) PHONE (2)	A.T.&T. COMM. (2) ALLMET AMERICA (1) U.S. SERVICE (3) PHONE (2) MCI (2)	A.T.&T. COMM. (2)	A.T.&T. COMM. (2) ALLNET AMERICA (1) Day \$4.18 \$3.91 LIMITED DAY SERVICE \$3.00 \$4.23 \$3.52 \$3.78 \$3.71 \$3.70 \$1.60 Night \$1.67 \$1.52 \$1.54 \$1.40 \$1.27 \$1.43 \$1.27 \$2.27 \$2.27 \$1.45 \$1.40 \$1.90 Evening \$2.61 \$2.11 \$2.20 \$2.40 \$1.40 \$1.27 \$1.47 \$1.55 \$1.50 \$1.40 Day \$4.29 \$4.29 \$4.01 LIMITED DAY SERVICE \$3.00 \$4.431 \$3.63 \$3.86 \$3.78 \$3.79 Evening \$2.61 \$2.11 \$2.20 \$2.40 \$1.40 \$1.27 \$1.47 \$1.55 \$1.50 \$1.40 Day \$4.29 \$4.29 \$4.01 LIMITED DAY SERVICE \$3.00 \$4.431 \$3.63 \$3.86 \$3.78 \$3.79 Evening \$2.61 \$2.11 \$2.20 \$2.40 \$1.40 \$1.27 \$1.47 \$1.55 \$1.50 \$1.40 Day \$4.29 \$4.29 \$4.01 LIMITED DAY SERVICE \$3.00 \$4.43 \$3.63 \$3.86 \$3.78 \$3.79 \$4.00 Bight \$1.77 \$1.56 \$1.60 \$1.40 \$1.40 \$1.27 \$2.18 \$2.39 \$2.22 \$1.80 Night \$1.77 \$1.56 \$1.60 \$1.60 \$1.50 \$1.33 \$1.47 \$1.55 \$1.50 \$1.50 \$1.40 Day \$4.29 \$4.29 \$4.01 LIMITED DAY SERVICE \$3.00 \$4.43 \$3.63 \$3.86 \$3.78 \$3.78 \$3.90 Evening \$2.61 \$2.11 \$2.20 \$2.60 \$1.177 \$2.18 \$2.39 \$2.23 \$1.80 Night \$1.77 \$1.56 \$1.60 \$1.50 \$1.50 \$1.33 \$1.47 \$1.55 \$1.50 \$1.50 \$1.40 Day \$4.483 \$4.29 \$4.01 LIMITED DAY SERVICE \$3.90 \$4.49 \$3.63 \$3.86 \$3.78 \$3.78 \$3.79 Evening \$2.61 \$2.11 \$2.20 \$2.60 \$1.80 \$1.40 Day \$4.49 \$3.63 \$3.86 \$3.78 \$3.78 \$3.90 Evening \$2.61 \$2.11 \$2.20 \$2.60 \$1.80 \$1.40 Day \$4.429 \$3.63 \$3.86 \$3.78 \$3.78 \$3.90 Evening \$2.61 \$2.11 \$2.20 \$2.60 \$1.80 \$1.47 \$1.55 \$1.50 \$1.6	A.T.&T. CALL CALL CALL CONSUMER FIRST UNION SPS SPTE

(Rates Effective July 1984)

Note: These rates apply to Boston resident exchanges and to those residents who can call Boston without incurring message unit charges. The rates from other communities may differ.

- (1) Evening rates apply from 5pm 11pm on Sunday.
- (2) Evening rates apply from 5pm 11pm on Sunday and from 8am 11pm on Holidays.

(3) I.T.T. offers another consumer service called I.T.T. Niteline. I.T.T. Niteline is a flat-rate service which is not distance sensitive. You pay \$16./month for the first two hours of calling to any of the 113 major metropolitan areas on the I.T.T. residential network. Additional calls are billed at the rate of \$4. for each -additional 1/2 hour, or any fraction of a 1/2 hour. This breaks down to about 13¢/minute, which is a very low rate. However, since this service rounds up to the nearest 1/2 hour, there is a possibility you would be charged \$4, for a 10 minute call.

ALTERNATE LONG-DISTANCE PHONE SERVICE OTHER CHARGES AND FEATURES

Prepared by:

EXECUTIVE OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION ONE ASHBURTON PLACE - BOSTON - MA 02108

PAULA W GOLD
SECRETARY OF CONSUMER AFFAIRS
AND BUSINESS REGULATION

	AT&T COMMUNICATIONS	ALLNET	CALL AMERICA (1)		CALL U.S.	1.T.T. CONSUMER SERVICE	I.T.T. NITELINE SERVICE (1)	FIRST PHONE		MCI	METROFONE	SBS SKYLINE	GTE SPRINT	U.S. TEL
SET-UP CHARGE	None	None	None	•	\$10.00	None	None	\$10.00		None	None	None	None	None
MONTHLY CHARGES	None	None	None		\$4.50/month service charge	\$5.00/month service charge	\$5.00/month service charge & \$16.00/month minimum usage	•		None	\$5.00/month service charge or \$10/month minimum usage	\$15.00/month minimum usage	\$5.00/month minimum usgae	\$5.00/month minimum usage
BILLING INCREMENTS (2)	1 Minute	6 Seconds	6 Seconds		30 Seconds	1 Minute	1/2 Hour	1 Minute		1 Minute	1 Minute	6 Seconds	1 Minute	6 Se conds
LOCAL ACCESS CITIES (3)	Any town or city in Massachusetts	Boston	Amherst Andover Boston Gt Barrington Hyannis Lenox Mansfield Natick Northampton North Adams	Pittsfield Springfield Worcester	Boston Milton	Boston	Boston	Boston Brockton Bedford Fall River Fitchburg Framingham Haverhill Hyannis Lawrence Lowell	Newburyport New Bedford Peabody Provincetown Randolph Springfield Taunton Westboro	Boston Lexington Lowell Natick New Bedford Pittsfield Randolph Springfield Morcester	Boston	Any town or city listed in Boston, North, West, & South Suburban Telephone Directory	Bedford Boston Cambridge Fall River Melrose Natick New Bedford Randolph Springfield Morcester	Boston
SERVICE ERMINATION (4)	Service Unlimited	Continental U.S., Alaska, Hawaii, U.S. Virgin Islands, & Puerto Rico	Continental US U.S. Virgin Islands & Puerto Rico		Continental U.S., Hawaii U.S. Virgin Islands & Puerto Rico	113 major metropolitan areas	113 major metropolitan areas	Continental U.S., Alaska, Hawaii, U.S. Virgin Islands, & Puerto Rico		Continental U.S., Hawaii, U.S. Virgin Islands & Puerto Rico & Canada	Continental U.S., Alaska, Hawaii, U.S. Virgin Islands & Puerto Rico	Continental US U.S. Virgin Islands & Puerto Rico	Continental U.S., Alaska, Hawaii, U.S. Virgin Islands & Puerto Rico	Continental U.S., Hawaii U.S. Virgin Islands & Puerto Rico

⁽¹⁾ Daytime service is limited for residential customers Monday - Friday.

⁽²⁾ After the first minute telephone companies divide calls into time units, called billing increments, and charge customers for the length of a call rounded-up to the nearest increment. Inevitably, this rounding-up process causes customers to be charged for time not spent on the phone. A company with 6 second billing increments could save you money. A 3.5 minute call would be round-up to the nearest 6 seconds, and billed as 3.6 minutes. A company with 1 minute billing increments would round-up that same 3.5 minute call to the nearest minute and bill it as a 4 minute call. You would then be charged for 55 seconds not spent on the phone.

⁽³⁾ If you have unmeasured local telephone service these are the cities from which you can make long-distance calls without incurring extra message unit or toll charges from New England Telephone. If a particular company does not have a city within your local calling area, that company may not be able to offer you inexpensive long-distance service.

Most companies now offer service throughout the continental U.S. However, some companies may charge higher rates for calls made to smaller cities and towns not on their direct network. Before you sign on with a service be sure to ask the company's representative if the cities and towns you call most frequently are on the company's direct network. If not, be sure to ask for the rates to those off-network cities you will be calling.

